



COMPUTER TRAINING

The key to a better future

WINDOWS

Course No. 7197

5 Days

Target Audience:

This course will enable attendees to gain an understanding of the tools available in Microsoft Desktop Optimization Pack (MDOP) to improve their Change Management process and reduce support across their or their customer's environment. It is intended for IT Professionals focusing on desktop configuration.

Pre-requisites:

Before attending this course, students must have the following pre-requisites:

- Active Directory knowledge and concepts including Group Policy.
- Windows Server 2003 knowledge and experience.
- Fundamental knowledge of SQL Server 2005.
- Fundamental knowledge of Windows Terminal Services.
- Fundamental knowledge of System Management Server 2003.
- Fundamental knowledge of Microsoft Operations Manager.
- Experience managing Windows desktops in an Enterprise environment.

Purpose:

After completing the course, students will be able to understand the Application Virtualization environment; install, configure, administer, and troubleshoot the components; install and utilize the MDOP components and understand their position in the desktop management process.

Managing Enterprise Desktops Using the Microsoft Desktop Optimization Pack

At the end of the course the delegate will be able to complete the following:

Optimizing Windows Desktop Management in the Enterprise

- This module explains key desktop manageability challenges and identifies MDOP applications that can address those challenges.
 - Desktop Management in the Enterprise
 - Microsoft Desktop Optimization Pack Overview
- Skills:**
- Describe desktop management challenges and strategies within the enterprise.
 - Identify how MDOP can help an organization improve infrastructure optimization goals.

Controlling Group Policy Objects Using Advanced Group Policy Management

- This module explains how to use AGPM to manage controlled group policy objects.
- Overview of Advanced Group Policy Management
- Configuring Advanced Group Policy Management
- Introduction to Controlling Group Policy Objects
- Managing Group Policy Using AGPM
- Lab: Controlling Group Policy Using AGPM

Skills:

- Describe the benefits and features of AGPM.
- Configure Group Policy using AGPM.
- Describe how to control Group Policy objects.
- Manage Group Policy using AGPM.

Monitoring Desktops Using Microsoft Desktop Error Monitoring

- This module explains how Desktop Error Monitoring can be configured to provide a centralized collection location of computer events and error messages.
- Overview of Microsoft Desktop Error Monitoring
- Installing and Configuring Desktop Error Monitoring
- Lab: Installing Desktop Error Monitoring
- Lab: Monitoring Desktops Using Microsoft Desktop Error Monitoring

Skills:

- Describe the benefits and features of Microsoft Desktop Error Monitoring.
- Install and configure Desktop Error Monitoring.

Managing Software Inventory Using the Asset Inventory Service

- This module explains how to use the Microsoft Asset Inventory Service to manage software inventory.
- Asset Inventory Service (AIS) Overview
- Deploying AIS Clients
- Managing Computers Reporting to AIS
- Managing Software Inventory
- Lab: Deploying the Asset Inventory Service (AIS) Client

Skills:

- Describe the benefits and features of the Microsoft Asset Inventory Service.
- Deploy AIS clients.
- Manage computers reporting to AIS.
- Manage software inventory using AIS.

Repairing and Diagnosing Computer Systems Using the Diagnostics and Recovery Toolset

- This module explains how to use the Diagnostics and Recovery Toolset to recover computer systems.
- Diagnostics and Recovery Toolset Overview
- Recovering Computer Systems with ERD Commander
- Administrative Tools Category Overview
- Networking Tools Category Overview
- Systems Tools Category Overview
- Differences Between DaRT 5 and DaRT 6
- Lab: Repairing Computer Systems Using DART

Skills:

- Describe the benefits and features of the Diagnostics and Recovery Toolset.
- Recover computer system using ERD commander.
- Describe the Administrative Tools Category.
- Describe the Networking Tools Category.
- Describe the Systems Tools Category.
- Differences between DaRT 5 and DaRT 6.

Introduction to the Microsoft Application Virtualization Management System

- This module explains application virtualization concepts and how the components of Microsoft Application Virtualization Management system address the various phases of the Application Management Lifecycle.
- Application Management Lifecycle
- Benefits of Application Virtualization
- Microsoft Application Virtualization Management Overview
- Lab: Examining Application Virtualization Basics



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Skills:

- Describe the Application Management Lifecycle.
- Describe the benefits of Application Virtualization.
- Describe the components of Microsoft Application Virtualization Management environment.

Application Virtualization Management Architecture

- This module explains the general architecture of Application Virtualization Management.
- Elements of Application Virtualization
- Requirements and Interaction of Application Virtualization Components
- Requirements and Interactions of the Application Virtualization Streaming Server
- Lab: Using the Microsoft Application Virtualization Streaming Server

Skills:

- Describe the primary elements of application virtualization.
- Describe how the Application Virtualization Management components work together to provide application virtualization.
- Describe how to publish an application.

Planning and Deploying the Application Virtualization Management System

- This module explains how to plan the supporting infrastructure and determine the appropriate deployment scenario and installation for an Application Virtualization Management System.
- Planning the Supporting Infrastructure
- Planning Deployment Scenarios
- Overview of the Server Installation Process
- Lab: Installing the Application Virtualization Management Server

Skills:

- Describe considerations related to the supporting infrastructure when implementing the Application Virtualization Management System.
- Describe various deployment scenarios that support the Application Virtualization Management System.
- Install the server components required for the Application Virtualization Management System.

Planning and Installing the Application Virtualization Client

- This module explains how to plan for the deployment of the Application Virtualization Client and then install and perform client configuration tasks.
- Planning the Application Virtualization Client Deployment
- Installing and Configuring the Application Virtualization Client
- Managing Client Configuration Features
- Lab: Deploying the Application Virtualization Client in Standalone Mode
- Lab: Deploying the Application Virtualization Client
- Lab: Managing Client Configuration Features

Skills:

- Plan for the deployment and installation of the Application Virtualization Client.
- Install and configure the Application Virtualization Client.
- Manage client configuration features.

Administering the Application Virtualization Management Server

- This module explains how to use the Application Virtualization Management Console to publish applications into the application virtualization environment and configure active upgrades.
- Overview of the Application Virtualization Management Console
- Publishing Applications into the Application Virtualization Environment
- Modifying Published Applications and Configuring Version Upgrades
- Lab: Publishing Applications into the Application Virtualization Environment
- Lab B: Configuring Active Upgrades for Published Applications

Skills:

- Describe the options available within the Application Virtualization Management Console.
- Publish applications into the application virtualization environment.
- Configure Active Upgrades for published applications.

Advanced Application Virtualization Administration Tasks

- This module explains how to create new provider policies to apply specific settings such as license enforcement to specific users.
- Creating and Configuring Provider Policies
- Enforcing License Compliance
- Managing Server Groups and Server Objects
- Lab: Implementing License Enforcement

Skills:

- Create and configure Provider Policies.
- Enforce license compliance.
- Manage server groups and server objects.

Planning and Deploying the Application Virtualization Sequencer

- This module explains how to perform various sequence scenarios using the Application Virtualization Sequencer.
- Overview of the Application Virtualization Sequencer
- Planning the Sequencer Environment
- Installing and Configuring the Application Virtualization Sequencer
- Sequencing Applications for Virtualization
- Lab: Installing the Application Virtualization Sequencer
- Lab: Sequencing Applications for Virtualization

Skills:

- Describe the Application Virtualization Sequencer process.
- Plan the Sequencer environment.
- Install and configure the Application Virtualization Sequencer.
- Sequence applications for virtualization.

Advanced Sequencing

- This module explains how to perform advanced sequence scenarios.
- Upgrading Existing Packages
- Advanced Package Options
- Hard-coded Applications
- Sequencing a Web-based Application
- Standalone Packages
- Lab: Advanced Sequencing

Skills:

- Upgrade existing sequencer packages.
- Perform package options.
- Install a hard-coded application into a virtual environment.
- Sequence a Web-based application.
- Sequence an application using the MSI utility.



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Cost:

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Numbers:

Maximum of 6 people on each course at F1's training facilities in London and Bath