

WHAT'S NEW @ F1

AUTUMN 2009 NEWSLETTER

3 DAYS CRM POWER USER

- Applications
- Includes Exam MB2-632

5 DAYS CRM DEVELOPER

- Applications
- Customisation & Configuration
- Includes Exams MB2-632 & MB2-631

7 DAYS CRM EXPERT

- Applications
- Customisation & Configuration
- Installation & Deployment
- Includes Exams MB2-632, MB2-631 & MB2-633

10 DAYS CRM GURU

- Applications
- Customisation & Configuration
- Installation & Deployment
- Extending
- Includes Exams MB2-632, MB2-631, MB2-633 & MB2-634

F1 LAUNCHES CRM CERTIFICATION FAST TRACK!

Fast, effective Microsoft training from the company that actually develops CRM systems – and a GUARANTEED certification!

It has become even more apparent in this recession that whilst money is available for IT training, it is **more and more difficult to get time away from the office** to attend a training course. Therefore, we wanted to find a way to make it easier, and quicker, for you to become an expert in Microsoft Dynamics CRM 4.0.

We are delighted to announce our CRM Certification Fast Track Courses, designed not just as training courses, but as **career-enhancing certification packages**. We have ensured that F1's fast-track courses are flexible, being trained over 3, 5, 7 and 10 days.

What about course timings? All of our Fast Track courses run over a slightly longer day, finishing no later than 8pm if you are taking an exam. The 7 and 10 day courses have a break over the weekend to ensure maximum retention of skills and knowledge.

What about the trainers? Unlike other training providers, F1 not only has experienced Microsoft Certified Trainers taking the classes, but the same trainers also have real-world installation and development experience on Microsoft Dynamics CRM including client-site installations and developing add-on software to enhance the product – they basically do what you do.

What about the guarantee? At F1, we have **always** offered a **free re-sit** on any course if you needed it, and for these Fast Track courses we will offer you the same promise. If you fail your exam, you can re-sit the relevant part of the course **FREE OF CHARGE**, until you do pass.

For more information and outlines of our Fast Track courses, please [click here](#).

Relevant Courses available from F1

F1032: CRM Fast Track; 3 days.

F1033: CRM Fast Track; 5 days.

F1034: CRM Fast Track; 7 days.

F1035: CRM Fast Track; 10 days.

MS8879: Using the Microsoft Dynamics Sure Step Methodology for Microsoft Dynamics CRM; 1 day.

MS50229: Understanding the Microsoft Solutions Framework; 2 days.

MS6292: Installing and Configuring Windows 7 Client; 3 days.
*** FREE SOFTWARE WITH THIS COURSE ***

MS6294: Planning and Managing Windows 7 Desktop Deployments and Environments; 5 days.
*** FREE SOFTWARE WITH THIS COURSE ***

MS50219: Introduction to Microsoft Windows 7 for Developers; 1 day.

MS50218: Microsoft Windows 7 Training for Developers; 4 days.

TURN OVER TO FIND OUT MORE OF F1'S LATEST NEWS...



QUALITY AWARD FOR F1 COMPUTING

FOLLOWING AN ASSESSMENT BY AN INDEPENDENT BODY, F1 HAS BEEN AWARDED ISO 9001 CERTIFICATION. THIS PRESTIGIOUS AWARD IS RECOGNISED WORLD-WIDE AS A STANDARD FOR QUALITY MANAGEMENT.

Government-supported ISO 9001 has only been achieved by about 5% of UK businesses, and shows that those organisations have processes in place to meet customer requirements.



Registration to ISO 9001 demonstrates the existence of an effective quality management system that satisfies the rigours of an independent, external audit. In F1's case, QMS International undertook the assessments.

ISO 9001 has eight core quality management principles, acting as a common foundation for expected standards.

- Improved consistency with traceability.
- Enhanced customer focus.
- Focused leadership.
- The involvement of people.
- A systematic approach to management.
- Continual improvement.
- A factual approach to decision making.
- Mutually beneficial supplier relationships.



Stephen Price of F1 receives the ISO 9001 certificate from Andrew North of QMS.

F1 has always been proud of the service we offer our clients, and now this has been confirmed by outside experts who are used to judging business standards on a daily basis.

Andrew North of QMS paid particular tribute to "the investment in people and training that enables F1 to provide an efficient service to their customers".

This will be of particular interest to our many clients in the Defence and Public Sectors who increasingly require their suppliers to have this internationally recognised certification.

The scope of our ISO 9001 certification extends to "the provision of Microsoft training and certification courses". In the near future, we hope to broaden this scope to the custom development and business solutions areas of F1.

Windows 7: Do You Deploy Now?

Windows 7, the latest and most eagerly awaited generation of Microsoft's operating system, will be released on **22nd October 2009**, alongside core technologies Windows Server 2008 R2 and Exchange Server 2010.

A recent report from IDC claims that Microsoft will sell 177 million copies of Windows 7, with 50 million being sold in Europe. By the end of 2010 they estimate that 1.5 million people in the European IT industry will be using Windows 7. They also believe that with training, installation, and hardware sales, for every €1 Microsoft makes off Windows 7, the IT industry will make €19!

However, a survey by ScriptLogic says that 60% of the responding companies have no plans to deploy Windows 7, 34% will deploy by the end of 2010 and less than 6% will deploy before the end of 2009.

With different spins being put on statistics, should you deploy now or later? Well, Microsoft and F1 have a solution.

We are confident that at some point you will be using Windows 7, whether you are deploying, configuring, developing or supporting it. So, get ahead of the game and get trained **NOW** so you are ready when you do deploy.

Not only will you get the excellent training you have come to expect from F1, but you will also receive a FREE copy of Windows 7 Ultimate* and a voucher for the exam.

So, what are you waiting for?
GET TRAINED AND CERTIFIED ON WINDOWS 7 NOW!

* Available with Course 6292 and 6294 only.



Next F1 Newsletter...

Certification Fast Tracks in Visual Studio 2008 and SQL Server 2008, and information on SharePoint 2010 and Office 2010.

The F1 Newsletter is for YOU...

The F1 newsletter is designed to give you the information you need in the way you want to read it. So, tell us what you want to hear about, which format suits you best and how often should we send it.

Feedback your comments to Anne Pink, F1's Marketing Manager, at anep@f1comp.co.uk.



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